

Troubleshooting Your Airport

(no firearms required)



On the Front

This light should be on and steady



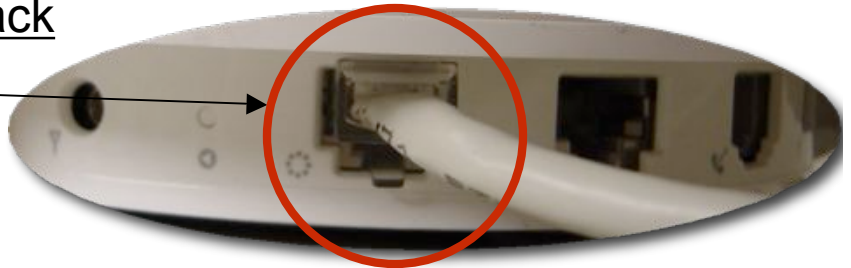
These lights should be flashing

If the lights are not working as described, unplug the airport from the power supply and then plug it back in.

In a few seconds the airport should work properly.

On the Back

Ethernet cord
notice the round symbol
next to this particular port



Power Cord



If a few of your students computers are not connecting to the internet please refer to the **Airport Connection on The Computer** directions.

Airport Connection on the Computer

Airport Indicator

Located in the upper right-hand corner of your screen



What is it indicating?

Airport Connection is turned off on the computer-

This means that the computer is not looking for a wireless connection. If you see this, click on it and go down to turn the airport on.



Airport Connection is turned on but not connected

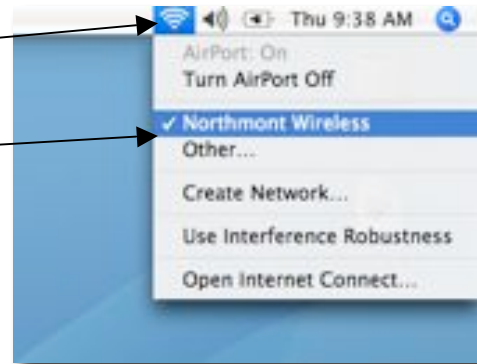


Airport is connected



If you are not connected or your connection drops:

1. Click on the Airport indicator
2. Go down to Northmont Wireless and click
3. If you are asked for a password, it is ***ibook***



If you do not see the option for Northmont Wireless refer to the ***Troubleshooting Your Airport Instructions.***

Helpful tips.

1. Unplug and “re”plug in the airport before you get any computers out.
2. If #1 doesn’t work on a particular computer, login as classroom (username: classroom password: *Leave this blank*) and go through steps 1-3 above. Then log out and have your students attempt logging in again.